

Request Shift Swaps

This job aid explains how you can request to swap shifts with another Howard University Hospital employee and respond to a received request.

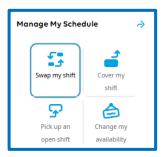
About Shift Swaps

- Employees can request to swap a scheduled shift with a shift that is scheduled for another employee.
- Both parties have to agree to swap shifts
- Managers can see swapped shifts and can approve or deny these requests.

To submit a shift swap request:

Navigation: Main Menu > Manage My Schedule > Swap my Shift

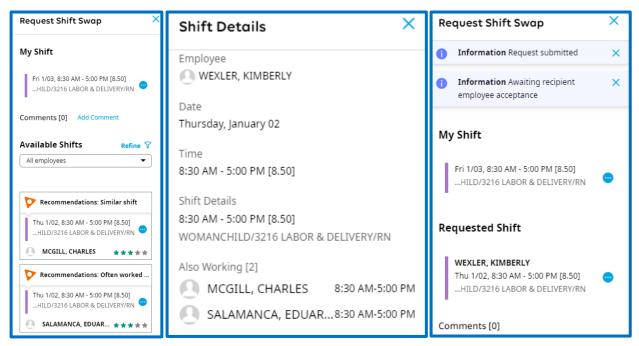
- 1. Select **New Request** or right-click on a shift.
- 2. Select Swap my Shift.



- 3. In **Request Shift Swap**, select the shift you want to swap.
- 4. (Optional) In **Available Shifts**, select one employee with whom you want to swap shifts or use the default of **All Employees**. Use **Reset** to select a different employee.
- 5. (Optional) Select **Refine** to filter shifts by day, location, job or times.
- 6. Select the shift that you want to work. Select the More Actions icon to view additional information about the shift.

Note: Recommended shifts have a green header and the reason the shift is recommended.

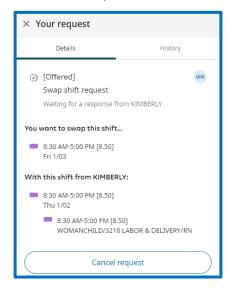
- 7. Select Submit.
- 8. In the request summary, select **Ok** to wait for the recipient to respond to your request.



To cancel the swap request:

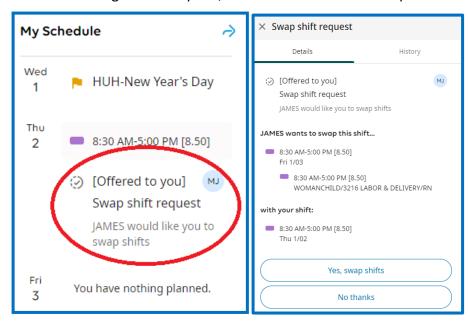
Navigation: Main Menu > My Schedule

- 1. Scroll down until you see the request date.
- 2. On the request, select the **Cancel Request** button.



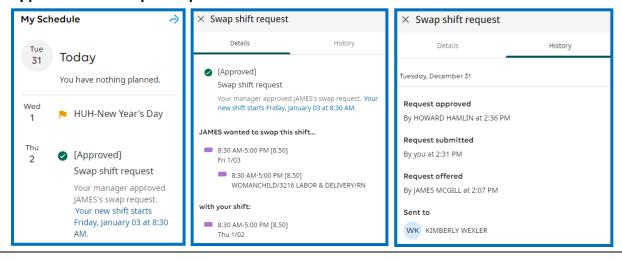
To respond to a shift swap request:

- 1. In the My Schedule tile, select the Swap shift request
- 2. After clicking on the request, check the details of the request.



- 3. Do one of the following:
 - Select Accept.
 - For most requests, the status changes to Submitted, as you have to wait for a manager to approve the request.
 - Select Reject.

Approved Shift Swap example:



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